



Accident/Incident Investigation with Root Cause Analysis

This accident and incident investigation training course will give you a detailed understanding of the accident investigation process.

The course includes a review of accident causation, effective evidence gathering and analysis techniques, interview techniques, together with reviewing actions and presenting an Action Plan to prevent recurrence.

The course includes how to plan an investigation, form a team and keep the investigation on track.

Course Content

On completion, participants will be able to demonstrate competence in the theory and practice of the following:

- Icebreaker – Why investigate incidents?
- Overview of the end-to-end Incident Management Process
- Incident classification and recording as per industry standards
- Investigation step-by-step
- Incident causation basics
- Sources of evidence & interviewing skills
- Drawing a causal tree
- Root causes
- Corrective actions
- Resolve conflicts in evidence
- Human factors in Incident Investigation
- Management presentation – the action plan
- Syndicate exercise/ case study

Competency

Participants are required to take part in the practical exercises and contribute to class discussions.

Prerequisite(s)

There are no pre-requisites for this course, although it is an advantage to have supervisory and management experience.

Method of Training

Classroom activities, videos and practical workshops.

Duration

1 day

Participants

Max. of 16

Location

You can attend a course at one of our training venues, or have the course delivered in your workplace.



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